Reset Axis IP camera via hardware

Support Team - 2026-09-12 - Comments (0) - IP Surveillance

Resetting by 'Hardware'

Resetting to the Factory Default Settings using the control button:

1. Disconnect the power cable or PoE injector of the camera.
2. Press and hold the 'Control' button on the camera while reapplying power.
3. Keep the 'Control' button pressed until the 'Status' indicator color of the camera changes to amber. (This could take up to 15 seconds)
4. Release the 'Control' button.
5. When the 'Status' indicator changes to green (taking up to 60 seconds), the process is completed and the camera had a Factory Default Reset.

- Tags
- Axis camera
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