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Milestone Backup and restore XProtect Corporate Recording Server

Support Team - 2018-01-07 - Comments (0) - IP Surveillance

Summary

To connect properly a replacement Recording Server to your XProtect® Corporate Management Server, it should match the existing configuration in the SQL database.

Answer

To connect properly a replacement Recording Server to your XProtect® Corporate Management Server (to match the existing configuration in the SQL database), follow the steps:

Obtain the unique identifier for the old/existing instance:

Select Recording Servers from the Site Navigation pane in the Management Client. In the Overview pane, select the old recording server. Click **Record** or **Streams** tab.

Hold the CTRL key down and go to the Info tab.

A Globally Unique Identifier (GUID) number will appear.

On the new/replacement server:

Navigate to c:\Programdata\Milestone\XProtect Corporate Recording Server\.

Stop the Recording Server service.

Find and make a backup copy of the *RecorderConfig.xml*.

Open the file in a text editor, for example, Windows® Notepad.

The file starts with:

<?xml version="1.0" encoding="utf-8"?> <recorderconfig> <recorder> <id>250ae727-78d6-430e-813f-5afd7ec5579c</id> <displayname>supportv2.milestone.dk</displayname>

Paste the old GUID into the string that starts with *<id>*

Start the Recording Server service. The Management Client should soon indicate that the old/existing Recording Server is started, with all existing configuration successfully inherited, and is no longer in a connection broken state.

4. The Management Client should also indicate a Recording Server, that IS in a connection broken state, with no configuration or hardware added. This can be safely deleted.

- Tags
- <u>Backup</u>
- <u>IP Surveillance</u>
- <u>Milestone</u>
- <u>Video Management System</u>
- <u>VMS</u>
- <u>XProtect</u>