Milestone Backup and restore XProtect Corporate Recording Server

Support Team - 2018-01-07 - Comments (0) - IP Surveillance

Summary

To connect properly a replacement Recording Server to your XProtect® Corporate Management Server, it should match the existing configuration in the SQL database.

Answer

To connect properly a replacement Recording Server to your XProtect® Corporate Management Server (to match the existing configuration in the SQL database), follow the steps:

Obtain the unique identifier for the old/existing instance:

Select Recording Servers from the Site Navigation pane in the Management Client. In the Overview pane, select the old recording server. Click **Record** or **Streams** tab.

Hold the *CTRL* key down and go to the **Info** tab.

A Globally Unique Identifier (GUID) number will appear.

On the new/replacement server:

Navigate to *c:\Programdata\Milestone\XProtect Corporate Recording Server\.*

Stop the Recording Server service.

Find and make a backup copy of the *RecorderConfig.xml.*

Open the file in a text editor, for example, Windows® Notepad.

The file starts with:

<?xml version="1.0" encoding="utf-8"?>
<recorderconfig>
<recorder>
<id>250ae727-78d6-430e-813f-5afd7ec5579c</id>
<displayname>support-v2.milestone.dk</displayname>

Paste the old GUID into the string that starts with *<id>*

Example:

*<id>11111111-1111-1111-1111-111111111111</id
>*

gets replaced with

*<id>22222222-2222-2222-2222-222222222222</id
>*

Start the Recording Server service. The Management Client should soon indicate that the old/existing Recording Server is started, with all existing configuration successfully inherited, and is no longer in a connection broken state.

4. The Management Client should also indicate a Recording Server, that IS in a connection broken state, with no configuration or hardware added. This can be safely deleted.

- Tags
- Backup
- IP Surveillance
- Milestone
- Video Management System
- VMS
- XProtect