



Enable XProtect Smart Client logging manually

Support Team - 2016-07-11 - Comments (0) - IP Surveillance

Manually Enable Smart Client Logging:

1. Go to C:\Program Files\Milestone\XProtect Smart Client\client.exe.config and make the following changes to enable logging manually:

Under WCF logging remove the `<!--` and the `-->`.

Under `<VideoOS.Diagnostics.Logging>`, find this section:

```
<!-- ServiceChannel log
<Logger name="ServiceChannelClient">
<Appender type="File" level="debug" filename="c:\ProgramData\Milestone\XProtect
Smart Client\ServiceChanneLog.txt" archive="c:\ProgramData\Milestone\XProtect
Smart Client\ClientLogs\" maxsize="10" />
</Logger>-->
<Logger name="ClientLogger">
<!--<Appender type="File" level="debug"
filename="%ALLUSERSPROFILE%\Milestone\XProtect Smart Client\ClientLog.txt"
archive="%ALLUSERSPROFILE%\Milestone\XProtect Smart Client\ClientLogs\"
maxsize="10"></Appender>-->
<!--<Appender type="Console" level="debug"></Appender>-->
</Logger>
<Logger name="MIPLLogger">
<!--<Appender type="File" level="debug"
filename="c:\ProgramData\Milestone\XProtect Smart Client\MIPLLog.txt"
archive="c:\ProgramData\Milestone\XProtect Smart Client\MIPLogs\"
maxsize="10"></Appender>-->
<!--<Appender type="Console" level="debug"></Appender>-->
</Logger>
```

Change this to:

```
<ServiceChannel log
<Logger name="ServiceChannelClient">
<Appender type="File" level="debug"
```

```
filename="c:\ProgramData\Milestone\XProtect
Smart Client\ServiceChannelLog.txt" archive="c:\ProgramData\Milestone\XProtect
Smart Client\ClientLogs\" maxsize="10" />
</Logger>
<Logger name="ClientLogger">
<Appender type="File" level="debug"
filename="%ALLUSERSPROFILE%\Milestone\XProtect Smart Client\ClientLog.txt"
archive="%ALLUSERSPROFILE%\Milestone\XProtect Smart Client\ClientLogs\"
maxsize="10"></Appender>
<Appender type="Console" level="debug"></Appender>
</Logger>
<Logger name="MIPLogger">
<Appender type="File" level="debug" filename="c:\ProgramData\Milestone\XProtect
Smart Client\MIPLog.txt" archive="c:\ProgramData\Milestone\XProtect Smart
Client\MIPLogs\" maxsize="10"></Appender>
<Appender type="Console" level="debug"></Appender>
</Logger>
```

Tags

IP Surveillance

Milestone

Smart Client