



## Dns.exe consuming a large amount of nonpaged pool memory and file handles

Support Team - 2017-02-15 - Comments (0) - Microsoft Windows

### Issue

A Windows server hangs, reboots, becomes unresponsive or network clients disconnect due to Dns.exe consuming a large amount of nonpaged pool memory and file handles.

### Solution:

Log on to the server using the local or domain **Administrator** account, open an elevated command prompt and perform the following steps.

1. Press the Windows Logo+R, type **runas /user:administrator@domain.local cmd** where **domain.local** is replaced by the name of the Active Directory domain or local server name and press **Enter**. The same task can be accomplished using the **Command Prompt** and **Run as Administrator**.
2. Type the **Administrator** account password when prompted and press **Enter**.
3. Type **dnscmd.exe /config /socketpoolsize 1000** and press **Enter**.
4. Type **net stop dns && net start dns** and press **Enter**.



Tags  
2012 R2  
DNS  
Microsoft  
Windows