Dns.exe consuming a large amount of nonpaged pool memory and file handles

Support Team - 2017-02-15 - Comments (0) - Microsoft Windows

Issue

A Windows server hangs, reboots, becomes unresponsive or network clients disconnect due to Dns.exe consuming a large amount of nonpaged pool memory and file handles.

Solution:

Log on to the server using the local or domain **Administrator** account, open an elevated command prompt and perform the following steps.

1. Press the Windows Logo+R,
type **runas /user:administrator@domain.local cmd** where **domain.local** is replaced by the name of the Active Directory domain or local server name and press **Enter**. The same task can be accomplished using the **Command Prompt** and **Run as Administrator**.

2. Type the **Administrator** account password when prompted and press **Enter**.

3. Type **dnscmd.exe /config /socketpoolsize 1000** and press **Enter**.

4. Type **net stop dns && net start dns** and press **Enter**.

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