



[Knowledgebase](#) > [IP Surveillance](#) > [Disable the XProtect Smart Client message that the server has a newer version](#)

Disable the XProtect Smart Client message that the server has a newer version

Support Team - 2016-07-11 - [Comments \(0\)](#) - [IP Surveillance](#)

Summary

If you have upgraded the XProtect® server, but not the XProtect® Smart Client(s), after login, the user encounters this message: Connect to Server - The server holds an updated version of XProtect Smart Client. The current version on the server is X.Xx. Upgrade is recommended. - The new version can be downloaded from [http://\[servername\]:\[serverport\]/](http://[servername]:[serverport]/)

Answer

To disable this message on the clients:

1. Open Notepad as an administrator.
2. Open the file SmartClientVersion.xml located on the Server Side: C:\Program Files (x86)\Milestone\Milestone Surveillance\httpdocs\SmartClientVersion.xml
3. Edit the Version Major digit from the existing version to your lowest version.
For example, you can change:
`<version major="9" minor="0" revision="a" beta="0" forceupgrade="false" displayname="9.0a"/>`
to:
`<version major="7" minor="0" revision="a" beta="0" forceupgrade="false" displayname="7.0a"/>`
4. Then restart all services and logout/login to the XProtect Smart Client to verify that the setting changed.

Note: Instead, if you want to make sure that the XProtect Smart Client is updated, you can set `forceupgrade="true"`. Then the XProtect Smart Client refuses to log in. It is then up to the user to use the download page to download and install the newer XProtect Smart Client.

- Tags
- [IP Surveillance](#)
- [Milestone](#)
- [VMS](#)