Cambium Wireless Manager - Unable to log into root account

Support Team - 2016-12-16 - Comments (0) - Cambium Networks

To create a new super user, first login the WM server,

Action:
Open command prompt, enter **cd C:\Cambium\WM\server\bin** (Your WM Installed directory)
Enter ***createSuperUser.bat db_user_name db_password new_superuser***
For example, **createSuperUser.bat wms wms test**

Testing:
Then login using new user (test).
Go to Tools>Administration>Security Administration>Users
Select disabled user, on right hand side a panel will open. Go to **User Profile** Tab and click on "**Setting Profil**e"
Uncheck the option "**No Change in Status**" and change the value of "**Select the status to be set for this user**" to **enabled**.

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