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## Cambium Wireless Manager - Unable to log into root account

Support Team - 2016-12-16 - Comments (0) - Cambium Networks

To create a new super user, first login the WM server,

Action:

Open command prompt, enter **cd C:\Cambium\WM\server\bin** (Your WM Installed directory)

Enter ***createSuperUser.bat db\_user\_name db\_password new\_superuser***

For example, **createSuperUser.bat wms wms test**

Testing:

Then login using new user (test).

**Go to Tools>Administration>Security Administration>Users**

Select disabled user, on right hand side a panel will open. Go to **User Profile** Tab and click on "**Setting Profile**"

Uncheck the option "**No Change in Status**" and change the value of "**Select the status to be set for this user**" to **enabled**.

Tags

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