



CTSI

Innovating For A Safer, Smarter World

Portal > Knowledgebase > Wireless Communications > Cambium Networks > Cambium Wireless Manager - Unable to log into root account

Cambium Wireless Manager - Unable to log into root account

Support Team - 2016-12-16 - 0 Comments - in Cambium Networks

To create a new super user, first login the WM server,

Action:

Open command prompt, enter **cd C:\Cambium\WM\server\bin** (Your WM Installed directory)

Enter ***createSuperUser.bat db_user_name db_password new_superuser***

For example, **createSuperUser.bat wms wms test**

Testing:

Then login using new user (test).

Go to Tools>Administration>Security Administration>Users

Select disabled user, on right hand side a panel will open. Go to **User Profile** Tab and click on "**Setting Profile**"

Uncheck the option "**No Change in Status**" and change the value of "**Select the status to be set for this user**" to **enabled**.

Tags

Cambium

Cambium Networks

Wireless Manager